Christelle KACHOUH YAACOUB

MSN, RN



Personal information

Date and place of birth: 28 November 1988, Kfarchima, Lebanon

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Career History

- **April 2025 – Present:** Senior Staff Development Coordinator at the Lebanese Geitaoui hospital – UMC
  - Professional skills:
  - Plan and coordinate nursing education, orientation, and competency programs.
  - Conduct training needs assessments and developed annual education plans.
  - Design and deliver clinical and mandatory training programs.
  - Coordinate competency assessments and monitored staff compliance.
  - Develop and revise nursing policies, procedures, educational materials, and competency tools.
  - Support quality improvement initiatives through audits, education, and performance monitoring.
  - Coordinate implementation of new clinical programs, biomedical equipment.
  - Collaborate with multidisciplinary teams to promote evidence-based practice and patient safety.
  - Prepared education reports, maintained training records, and supported accreditation readiness.
  - Evaluate new products in collaboration with procurement department and reports products defects.
  - Participate in EMR preparation, workflow design, UAT, staff training and implementation phase.
  - Oversee and manage specialized teams (pain, wounds, preceptors and clinical educators).
- **July 2018 – 2024:** Responsible of the continuous education at HôpitalLibanaisGeitaoui.

- Professional skills:
  - Maximize the knowledge and skills of the nursing staff in order to ameliorate the quality of care and secure the patient safety.
  - Develop professional training and clinical skills.
  - Institute ongoing evaluation to monitor and improve the competency of the nursing staff.

- **November 2024 - December 2024:** Trainer with WHO/MOPH: Emergency Preparedness and Response Training.
- **September 2016 –15 december 2017:** Charge registered nurse (InfirmièreRéférente) at ORPEA group (private French nursing home – EHPAD)
  - Address:4 rue Vassal 94100, Saint Maur des Faussés, https://www.orpea.com/).
  - Professional skills:
  - In-depth knowledge of methodological and technical innovations in geriatrics.
  - Co-operating with the coordinating physicians, planning the care and life project of each resident.
  - Managing the overall care of the residents, monitoring their state of health and its evolution in collaboration with the medical and paramedical team.

- **March 2016 - September 2016:** Registered nurse (holder of French State Diploma) at ORPEA private group.
- **June 2014:** Nursing Preceptor at HôtelDieu de France (HDF), Beirut.
  - Professional skills:
  - Facilitating integration into the profession for newly graduated nurses.
  - Supervise and encourage new recruits to continue to acquire skills at an increasingly high level.
  - Support the novice nurse to reduce the perceived stress of new responsibilities.

- **August 2009 - February 2016:**Registered nurse at HDF emergency care unit.

- **June 2011- present:**Mentoring several nursing trainees.

Academic qualifications

- **February 2016:** Masters Degree of research in nursing science–Faculty of Nursing Science, Saint Joseph University (USJ)
- **March 2015:** Training to bea preceptor and to mentor nurses based on their skills, Faculty of Nursing Science, Saint Joseph University (USJ)
- **January 2015:** Update on « Advanced Cardiovascular Life Support (ACLS) » and « Basic Life Support (BLS) » organized by the Lebanese Red Cross at HôtelDieu de France (HDF), Beirut.

- **July 2013:**Clinical examination training, Faculty of Nursing Science, Saint Joseph University (USJ)
- **December 2009:**French state nursing science diploma, 22 December 2009, Paris.
- **August 2009:** Certificate of English Language Proficiency delivered by Georgetown University.
- **June 2009:**License degree innursing science,Faculty of Nursing Science, Saint Joseph University (USJ).
- **July 2006:**"Sciences de la Vie et de la Terre" high school diploma.

Conferences participation

- All nursing and patient safety conferences at LHG-UMC
- **May 2024:** Embracing innovation with nursing wisdom LHG-UMC.
- **May 2024:** The Economic Power of Nursing Care: Ordre des Infirmiers et Infirmières au Liban.
- **May 2023:** CARING IN THE DIGITAL AGE: When Nursing and Technology Join Forces. LHG-UMC
- **October 2023:** Pallative Care National Conference : Dignity in Palliative Care and at End of Life, AUB.
- **February 2023:** Infection, Prevention and Control (IPC) under the COVID-19 Response Mechanism Project. IOM UN-Migration / WHO.
- **May 2022:** Raise your lamp: Maintain. Elevate. Celebrate. LHG-UMC
- **June 2021 :** Online webinar « L'avenir des soins infirmiers - Laboratoire mondial d'idées » SIDIIEF.
- **December 2020:** Online course: "VTE Ambassadors program: A Nurses' Educational Program".
- **February 2020:** "Order of Nurses in Lebanon : 2019-nCoV Hospital Based Training"
- **April 2019:** "Fewer days with wounds". Coloplast
- **April 2019:** "Intensive Care Nutritional Therapy Conference (ICNT)".
- **March 2019 :** « Accueil d'un patient arrivant en hélicoptère »
- **March 2019 :** " Building Bridges through shared Experiences: Towards A Lebanese Patient Safety Net"
- **March 2019: "** Xenios Console Basic Training".
- **March 2019:** "12th annual critical care medicine", moderator in the nursing session.
- **November 2018:** "Importance de la qualité et des compétences dans la profession infirmière".
- **January 2013:** *" Organ Procurement Seminar "*organized by the*" National Organization for Organ and Tissue Donation and Transplantation. "*

- **December2013:** HDF Nurses and Midwives Scientific Day organized by the Research Unit of the Department of Nursing, December 2013.
- **May2011:** First International Congress of the Order of Nurses in Lebanon, Globalization and the Nursing Profession: Challenges and Perspectives, May 2011.

Languages

- **Arabic:** Very well read, written and spoken.
- **French:** Very well read, written and spoken
- **English:**Very well read, written and spoken.

Computer data processing software

Proficiency in Microsoft Office desktop tools (Word, Excel, Powerpoint) and SPSS software.

Hobbies

- Reading.
- Tourism.
- Cinema.